

TO ALL OWNERS & RESIDENTS:

Ref No. 22-31

SOP REOPENING SAFETY GUIDELINES - ENDEMIC

As per the latest SOP issued by MKN dated 1st April 2022, below are the basic guidelines of Reopening Safely, effective as of 1st April 2022. The SOPs as follows:

1. MANAGEMENT OFFICE

The Management Office will operate as usual from 9.00am to 5.00pm on Monday to Friday and 9.00am to 1.00pm on Saturday.

All residents are advised to use phone or email to contact the Management. For emergencies after office hours, residents are to contact the Security Control Room at 03-6203 7768 for assistance.

2. CONTRACTORS - SERVICE & REPAIRS

Service and repair works are allowed with prior approval from the Management. Residents are required to submit to the Management works and contractor details for approval.

3. MOVING IN / OUT

Moving in / out activities are allowed with strict adherence to Covid-19 standard prevention procedures.

4. FOOD & PARCEL DELIVERIES

All food and parcel deliveries are encouraged to be delivered via contactless delivery.

5. RENOVATION

Renovation is now allowed to be conducted in the property subject to the following:

- Monday to Friday 9am to 5pm (Hacking and drilling only allowed from 10am to 2pm).
- · No works are to be carried out on Saturday, Sunday and Public Holidays.
- Strict adherence to Covid-19 standard prevention procedures.







6. SPORTS & RECREATION ACTIVITIES / FACILITIES

All common facilities are allowed to be opened with maximum capacity. Hence, the usage of such facilities shall be regulated as per the existing by-law/house rules.

7. GROUP GATHERING AT COMMON AREAS

Social distancing of 1-metre apart is still required whenever or wherever relevant. The Management takes this opportunity to advice residents to continue to comply with KKM SOPs and take all necessary precautions to stay safe. We shall continue to work together to keep the CENDANA community safe.

Thank you and Stay Safe

The Management

Note:

- 1. Entrances and all common facilities patrons are still required to scan MySejahtera QR code for contact tracing purpose. Individuals with 'Low Risk' MySejahtera status are allowed to enter premises or participate in activities.
- 2. Residents, contractors, worker, visitor/property agent, coach/tutor are required to wear a face mask whenever they are at a public space except children below 5 years old and individuals with specific special needs (Cerebral Palsy or Autism) or individuals with health conditions involving breathing difficulties (a certified medical report from a registered medical practitioner is required).
- 3. Face mask is not required during sport/recreational activities, shower and sauna, water activities, and eating and drinking. However, individuals are required to wear a face mask immediately upon completion of such activities.
- 4. The Management shall not be held liable or responsible for the health & safety including transmission of Covid-19 to the users for usage of the facilities. All users of facilities do so at their own risk and are responsible for themselves to take the necessary measures & precautions against transmission of Covid-1

The Management Date: 7 April 2022

